# **APPENDIX 1**

July 31, 1998

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1. Appendix 1 - Region Specific Services - Technical Descriptions for Basic Serving Arrangements

Dedicated Digital (64 Kbps \*\*)

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1993 update.

#### ATM Cell Relay Service (8040)

ATM Cell Relay Service (ATM CRS) is a connection-oriented communications service that uses Asynchronous Transfer Mode (ATM) technology. The service provides customers with high-speed, low-delay information transfer capacity, which supports applications that require near-real-time mixed media (data, video, image, voice) communications among multiple locations. ATM CRS supports transmission speeds of either up to 45 Mbps or up to 155 Mbps.

ATM CRS requires the use of customer terminal equipment that functions as a multiplexer/router/hub or ATM switch. This terminal equipment must be purchased separately from the ATM CRS and must conform to industry standards. The terminal equipment accumulates customer traffic and puts it into a cell relay format suitable for transmission over the ATM CRS Network.

ATM CRS conforms to industry standards and is only provided over fiber optic facilities. Technical Specifications for ATM CRS are delineated in Technical Publication PUB 77378 (U S WEST).

Generic Name of ONA Service	Product Name	
ATM Cell Relay Service	USW - ATM Cell Relay Service	BSA

# Frame Relay Service (4027,5037,8039)

This service provides fast packet transmission of customer data to and among Local Area Networks and host computers. Using statistical multiplexing, it allows customers to allocate circuit bandwidth to applications as needed and as available. Variable length frames are relayed from the source to the desired destination by means of virtual connections which are established at the time of subscription via Service Order.

This arrangement requires the use of separately purchased customer provided terminal equipment that functions as a multiplexer/bridge/router. The terminal equipment accumulates customer data and puts it into a frame relay format for transmission over the Frame Relay Network.

Generic Name of ONA Service	Product Name	
Frame Relay Service	BS - Exchange Access Frame Relay Service	BSE
	NX - Frame Relay Service	BSA
	USW - Frame Relay Service	BSA

#### References:

- TR-TSV-001369 Generic Requirements for Frame Relay PVC Exchange Service, Issue 1, May 1993
- TR-TSV-001370 Generic Requirements for Exchange Access Frame Relay PVC Service. Issue 1, May 1993

# MegaBit Service (8041)

MegaBit Service utilizes Digital Subscriber Line (DSL) technology to provide customers with both voice and high-speed data services over metallic local loop facilities. This service allows the Company to accept traffic from the customer and separate the voice from the data, sending each type of traffic to the appropriate, separate network.

MegaBit Service allows the end user to transmit data at peak bandwidths ranging from 256 kbps to 7 Mbps. Multiple end users' data transmissions are aggregated onto a central office hub transmitting at peak bandwidths of 1.544 Mbps, or 3 Mbps up to 45 Mbps (in 3 Mbps increments).

Generic Name of ONA Service	Product Name	
MegaBit Service	USW - MegaCentral	BSA/BSE
	USW - MegaSubscriber	CNS

References: Technical specifications for MegaBit Service are delineated in U S WEST Technical Specification Paper #60000-006 CAP RADSL (Netspeed).

# Trunk Side Access Facility (4003)

This capability provides a trunk side connection from a Traffic Operator Position System (TOPS) Tandem switch to an ESP's premises. This connection will be a dedicated one way trunk group from each of the TOPS Tandem switches serving the end offices the ESP wishes to receive traffic from. This trunk group is designed to deliver the called number (UAN) and calling line ANI from the TOPS Tandem switch to the ESP. Feature Group D-like signaling will be used to communicate with the ESPs CPE.

This capability will only be available in the General Subscribers Services Tariff and only in conjunction with Uniform Access Number.

Generic Name of ONA Service	Product Name	
Trunk Side Access Facility	BS - Trunk Side Access Facility	BSA

References: not available.

# Video Dialtone Access Link (3010)

A Video Dialtone Service that provides for the transport of video and other programming signals.

Generic Name of ONA Service	Product Name	
Video Dialtone Access Link	BA - VDT - Access Link	BSA

#### FEATURE OPERATION:

Video Dialtone Direct Access Link provides a connection from the Programmer-Customer's designated location to a Telephone Company Video Distribution Office and is capable of transporting up to a maximum of ninety-six (96) 6 megabyte/sec MPEG2 [MPEG - Motion Picture Experts Group] digital signals. Video Dialtone Access Links are one-way, from the Programmer-Customer to the Video Dialtone Distribution Office, and require that the Programmer-Customer meet the interface specifications found in Bell Atlantic Technical Publication TR-72550.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

For interface publications, see Bell Atlantic Technical Publications TR-72550 and TR-72211.

Also see BroadBand Technologies Technical Publication TESP-0106. Contact information for BroadBand Technologies, Inc.:

BroadBand Technologies, Inc.

Suite 150, Triangle Business Center

4024 Stirup Creek Drive

Durham, NC 27703

Post Office Box 13737

Research Triangle Park, NC 27709-3737

Telephone: 919 544-0015

Fax: 919 544-5356

This service is offered where available and facilities permit.

#### 555 Access Service (8038)

This service provides access to ESPs by their clients using a 555-XXXX telephone number. The service enables the ESP to have a uniform, LATA-wide, 10 digit (NPA-555-XXXX) telephone number. The same 555 number could be used in multiple LATAs where service is available.

Generic Name of ONA Service	Product Name	BSE or CNS
555 Access Service	USW - 555 Access Service	BSA ·

#### FEATURE OPERATION:

- When a caller dials the unique 555 telephone number (1-NPA-555-XXXX) within a LATA, the call is routed
  to the caller's originating end office and then to the associated Traffic Operator Position Switch (TOPS) that
  serves the end office.
- 2. At the TOPS tandem the 555 call is translated into a unique 800 NXX-XXXX telephone number which is associated with each 555 telephone number or group of 555 telephone numbers. (The 800 telephone number is obtained by the 555 service subscriber.) [Note: 888 is now equivalent to 800.]
- 3. After the call is translated into an 800 telephone number, the 800 database is queried to identify the 555 Service subscriber's call routing instructions.
- 4. The 555 call is then routed in the standard Feature Group D format which includes the calling number, the called number (800 telephone number) and Automated Number Identification (ANI) information digits. ANI information digits are the digits that precede the calling number on the ANI record. ANI information digits inform the 555 Service subscriber of the calling party's class of service for billing, routing and other special handling purposes.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

- The calling party, the TOPS tandem and the 555 subscriber's routing point must be in the same LATA. The
  routing point can be either the 555 subscriber's location or to their carrier of choice. In LATAs where more
  than one TOPS tandem is present, the 555 Service subscriber must subscribe to 555 Service from both TOPS
  tandems.
- 2. Calls from outside the LATA will be blocked. Blocking also applies to "0 minus" (e.g., for the hearing impaired, etc.), "0+" calls, and restricted classes of service.
- This capability is currently available only from suitably equipped DMS-200 Traffic Operator Position Switches.

# 2. Appendix 1 - Region Specific Services - Technical Descriptions for Circuit Switched Serving Arrangements

#### AIN Alternate Routing (4028)

This service allows customers to establish predetermined alternate routing plans for incoming voice and data traffic (e.g., MLHG, DID). Incoming calls can be rerouted to multiple (or a different) locations and/or announcements during varied emergency situations.

Generic Name of ONA Service	Product Name	BSE or CNS
AIN Alternate Routing	BS - CrisisLink <sup>SM</sup>	CNS

#### **FEATURE OPERATION:**

At the time this service is established, the customer predefines a set of directory numbers (DNs) to be protected in the event of a crisis. All DNs in the set receive the same default alternate handling when the service is activated. The DN set is loaded through the AIN Service Management System (SMS) into the Switching Control Point (SCP), where it remains dormant until activated via customer request to the Service Center. When a customer calls to activate their service, they may activate their default treatment, or may specify changes at the time of activation.

As an example, the incoming calls to a customer can be rerouted to the predefined DNs as follows:

- A% of calls are redirected to Backup DN 1
- B% of calls are redirected to Backup DN 2
- C% of calls are redirected to Backup DN 3
- D% of calls are redirected to a DN associated with a customized announcement
- E% of calls are completed to the number originally dialed (partial crisis/restore)
- F% of calls are sent to a standard switch based announcement

This service uses two AIN 0.1 triggers: the Public Office Dialing Plan (PODP) trigger and the Termination Attempt Trigger (TAT).. The distinction between the two is as follows:

- A PODP trigger is assigned to DNs which are served by a 5ESS terminating SSP (ASP Release 0.1B or later).
- A TAT is assigned to NDs which are served by a DMS-100 terminating SSP (NA003 or later).

SM CrisisLink is a service mark of BellSouth Corporation.

# AIN Single Number Access (4030)

This service allows a data network provider to deliver one-number local call access to their online offerings from anywhere in an RBOC's serving area. All charges for access are billed to the data network provider enabling them to cost-effectively expand service throughout the region, while calling charges are aggregated on a regionwide basis to ensure low per-minute cost.

Generic Name of ONA Service	Product Name	BSE or CNS
AIN Single Number Access	BS - DataReach <sup>SM</sup>	BSE

#### FEATURE OPERATION:

At the time this service is established, a data network provider is assigned a number in a dedicated NXX. This 7-digit number can be reserved for the customer throughout the RBOC serving area. Based on the wire center of the originating party, the call is forwarded to a provider-designated location within the originating LATA. This service uses the Public Office Dialing Plan (PODP) trigger to determine the proper routing for the call.

SM DataReach is a service mark of BellSouth Corporation.

## AIN Terminating Data Collection/Customized Routing (4029)

This service provides a customer with pertinent terminating traffic data information as well as the capability for customized routing arrangements.

Generic Name of ONA Service	Product Name	BSE or CNS
AIN Traffic Data/Routing	BS - AdWatch	CNS

#### FEATURE OPERATION:

The customer's Directory Number (DN) becomes a "virtual" number either by reusing the customer's existing number (if it resides in a 5ESS switch), or by assigning the customer a new number in a 5ESS switch.

The customer's "virtual" number is listed as the customer's number in the Directory. Calls directory to this number can be handled as follows:

#### **Data Collection**

- counts of calls made to the virtual number including the calling party number
- call detail based on calls that receive busy or don't answer
- the customer is able to access the service via a VT100 terminal at up to 19.2 kbps, and the customer will be able to view and download call records.

#### Routing Functionality

- routing by day of week/time of day/% distribution to up to three locations
- routing from the virtual number to a set of locations based on geographic origination of the call

<sup>&</sup>lt;sup>®</sup> AdWatch is a registered trademark of BellSouth Corporation.

# **Automatic Disaster Recovery of DID (5010)**

This capability enables an ESP with multiple wire centers to provision the same Direct Inward Dialing (DID) numbers to automatically transfer to an alternate wire center in the event of a failure. The DID number will reside at the normal serving wire center. The wire centers must be connected by 1.544 Mbps interoffice facilities.

Generic Name of ONA Service	Product Name	BSE or CNS
Automatic Disaster Recovery of DID	NX - DID/DOD Disaster Recovery Service	BSE

#### FEATURE OPERATION:

This feature is activated in the event of a failure in the loop between the normal wire center and the customer premises. Incoming calls to lines connected to the normal wire center will be rerouted over the 1.544 Mbps trunks to the alternate wire center for completion. PBX customers obtain DID service from their normal serving wire center and an alternate wire center designated by the telephone company. DID service from the normal wire center and the alternate wire center will share an NXX that will reside at the normal wire center.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	5ESS	DMS-100
Earliest Generic Release	5E2	BCS27

2. Outgoing calls from the alternate wire center will not be affected.

# **Automatic Delivery (2019)**

When an end user encounters a busy or don't answer condition on outgoing calls, this feature automatically forwards the calling party's call to a predetermined, dialable number served by the same or different central office switch.

Generic Name of ONA Service	Product Name	BSE or CNS
Automatic Delivery	AM - Automatic Delivery	CNS

# FEATURE OPERATION:

This feature, where available, will forward calls from POTS and business lines to a dialable number.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	5ESS	DMS-100
Earliest Generic Release	5E12	NA 006

References: not available

This service, if offered as a BSE, is associated with the Circuit Switched Trunk Type BSA.

# Bridging - Line (5001)

This provides the ability to connect an end user's switched exchange service to an ESP (e.g., telephone answering or voice messaging service provider). This capability is the traditional bridged service that provided answering services with a direct connection to the client's line.

Generic Name of ONA Service	Product Name	BSE or CNS
Bridging - Line	NX - Bridging (Secretarial)	BSE

Reference: LSSGR FR-64 (formerly FR-NWT-000064), FSD 20-02-2010, Bridge Services On An IDLC System, Issue 1, September 1989, Module TR-TSY-000672.

# Call Denial On Line Or Hunt Group (6004)

This screening option limits terminating Circuit Switched Line calls to completion within the LATA where the Circuit Switched Line resides. InterLATA and International calls are blocked, as well as calls which may potentially terminate outside the LATA. The Call Denial option allows calls to terminate to any NXX within the LATA served by the Circuit Switched Line that does not have a special charge associated with it. Blocked calls are routed to a reorder tone or recorded announcement.

Call Denial On Line Or Hunt Group is useful to 900 services and the ESP industry for fraud control.

This feature is provided in all electronic end offices and, where available, in electro-mechanical end offices.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Denial On Line Or Hunt Group	PB - Call Denial On Line Or Hunt Group	BSE

Reference GR-334, Switched Access Service: Transmission Parameter Limits and Interface Combinations, Issue 1, June 1994 (replaces TR-NWT-000334, Issue 3).

# Call Detail Recording Reports - via NXX Screening (8014)

This service provides for call detail information to be recorded and made periodically available to ESPs via paper or magnetic tape format. The ESP is assigned a unique NXX code which alerts the originating central office to record call detail. Call detail includes: billing name, address and phone number; calling and called number; message date; and connect and disconnect time. Call detail is provided only for intraLATA calls. The ESP does not have to obtain access via Feature Groups A or D in order to obtain this service.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Detail Recording Reports - via NXX Screening	USW - Network Access Service	BSE

Reference LSSGR FR-64 (formerly FR-NWT-000064), FSD 02-02-1200, LSSGR: Traffic Data Provision Features, Issue 1, October 1990, TR-NWT-000621.

# Call Forwarding Originating (2003)

Call Forwarding Originating is an optional basic service which is provisioned as an originating subscriber feature. It is responsible for detecting a busy or no-answer condition, and when detected, can invoke an announcement which offers the caller an option to leave a message. Call Forwarding Originating provides a trigger initiative to query the AIN Service Control Point (SCP) for routing information to direct the caller to their messaging provider of choice.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Forwarding Options	AM - Special Delivery Service	CNS

#### FEATURE OPERATION:

Since the end office portion of the feature can only route to one telephone number, AIN functionality is combined with this feature to provide the capability to route to multiple providers. The AIN SCP stores a table that maps the originating telephone number to a chosen messaging provider. When the SCP is queried, the appropriate provider's telephone number is returned to the end office for final routing. The SS7 links will transport call set-up information (ISUP) between each end office, as well as provide connectivity to and from the SCP for call monitoring and routing information. The STP switches are responsible for routing SS7 messages to the appropriate AIN node (i.e., SCP, end office, tandem, etc.). This feature is modified on a line basis by a service order.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	DMS-100
Earliest Generic Release	NA-004

References: Not available.

# Call Forwarding To Multiple Locations (6002)

This capability allows a subscriber/user to selectively redirect calls arriving at his/her station set to two (and sometimes more than two) different answering points including multiple messaging services based on specific call situations.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Forwarding To Multiple Locations	PB - Dual Telephone Coverage	CNS

References: Not available.

# CFDA To DID Intraswitch (8022)

Call Forwarding Don't Answer to DID Intraswitch allows calls to be forwarded to a DID number served from the same central office as the forwarded call when the called number fails to answer. This service is associated with DID service in 1A ESS central office switches and allows the DID trunk to receive calls forwarded on a Don't Answer basis from lines equipped with Call Forwarding Don't Answer. The called number and the forwarded-to number must be in the same central office switch.

Generic Name of ONA Service	Product Name	BSE or CNS
CFDA To DID Intraswitch	BS - CFDA	CNS *
	USW - Expanded Answer	CNS

References: not available.

This capability is inherent in certain 1A ESS central office switches.

# Call Transfer On DID (3002,4026,8034)

This capability allows an ESP with Direct Inward Dial (DID) trunks to add another party to an established incoming call, to perform a three way conference. After establishing the conference, the ESP may drop from the connection without disconnecting the remaining two parties. This action allows the ESP to transfer specific calls and free the ESP's line to receive another call.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Transfer On DID	BA - 2-Way DID & Call Transfer	BSE
	BS - User Transfer On DID	BSE
	USW - DID 2-Way Call Transfer	BSE

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS
Earliest Generic Release	1AE8A	5E2

- 2. The DID trunk must be 2-way with E&M signaling.
- 3. In the 5ESS central office switches, the DID trunk must have DTMF capabilities.

# Call Waiting (2005,3017,4018,5005)

The Call Waiting (CW) feature informs a busy station user, by a burst of tone, that another call is waiting. The busy station user may hang up and answer the second call or can place the original call on hold and answer the second call.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Waiting	AM - Call Waiting	CNS
	BA - Call Waiting	CNS
	BS - Call Waiting	CNS
	NX - Call Waiting	CNS
	PB - Call Waiting	CNS
	USW - Call Waiting	CNS

#### FEATURE OPERATION:

An incoming call to a busy line with CW receives audible ringing. The line with Call Waiting receives a CW tone that is repeated once about 10 seconds after the initial burst of tone.

The line with CW may respond to the CW tone in one of three ways. The called party may disconnect from the existing call. The telephone will then be rung and, if answered, the called party will be connected to the waiting call. The second alternative allows the line with Call Waiting to flash the switch-hook (.75 to 1.5 seconds) and, thereby, place the original call on hold and connect to the incoming call. The party with CW may alternate between calls by flashing the switch-hook. The third alternative is not to respond to the CW tone.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	1AE8	5E2	BCS17

- 2. If a line has Call Forwarding Busy Line (CFBL) and CW, the CW service normally takes precedence.
- 3. Given that a line has both CFBL and CW and is in the talk state, the first call attempting to terminate is treated as a CW call. Subsequent termination attempts are call forwarded.
- 4. On a line with both a make-busy key and CW, make-busy key takes precedence when the key is activated.

#### 5. References:

- LSSGR FR-64 (formerly FR-NWT-000064), FSD 01-02-1201 Call Waiting, Issue 1, October 1989, Revision 1, June 1991, TR-TSY-000571.
- Business Group Call Waiting FSD 01-02-1205, Issue 1, October 1989, TR-TSY-000573.
- TR-TSY-000219 CLASS<sup>SM</sup> Feature: Distinctive Ringing/Call Waiting, LSSGR FSD 01-01-1110, Issue 2, November 1988, Revision 1, May 1992.

 $<sup>^{\</sup>mbox{\footnotesize SM}}$  CLASS is a service mark of Bellcore (Bell Communications Research, Inc.)

# Call Waiting With Forwarding Options (6001)

This service has been merged with Generic Service #1093 (Call Forwarding Don't Answer After Call Waiting). This change was made for the January 1996 update of the ONA Services User Guide.

# Called/Calling Number Information - ANI (4005)

Automatic Number Identification (ANI) provides the delivery of the calling party station billing number and called number to a customer during call establishment.

A one-way dedicated trunk group is provided between the end offices and the Traffic Operator Position System (TOPS) Tandem switch. These trunks provide the called number and ANI information to the TOPS Tandem switch. The TOPS Tandem switch provides the software and hardware capability used to support the ANI service. A dedicated customer trunk group from the TOPS Tandem switch to the customer's location provides the connection for ANI and called number delivery to the customer.

Uniform Access Number (UAN) service is required to support ANI service.

Generic Name of ONA Service	Product Name	BSE or CNS
Called/Calling Number Information - ANI	BS - Automatic Number Identification	BSE

References: not available.

# Coin Phone With Post Dialing Tone Capability \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1993 update.

# Custom Service Areas (4006)

Custom Service Area (CSA) service provides the customer with the capability of defining a specific geographical area from which to receive his client's traffic. CSA is implemented as a blocking function on a per end office basis.

Uniform Access Number is also required for this service.

The CSA feature is provided through translation capabilities associated with a Traffic Operator Position System (TOPS) Tandem switch. Each end office in a LATA is connected to a TOPS Tandem switch through a dedicated one way trunk group.

Generic Name of ONA Service	Product Name	BSE or CNS
Custom Service Areas	BS - Custom Service Areas	BSE

References: not available.

This service, if offered as a BSE, is associated with the Circuit Switched Line or Circuit Switched Trunk basic serving arrangements.

# Customer Changeable Number of Rings (2004\*\*)

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1996 update.

# Cut Off On Disconnect \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1993 update.

#### Dial Call Waiting (8030)

Dial Call Waiting, when used in conjunction with the Distinctive Alert feature, will allow a subscriber (for example, an Enhanced Service Provider) to invoke a distinctive ring or call waiting tone on another line. The feature is initiated by dialing an access code in the form of \*XX and the telephone number of the line to be called. For this feature to work, the called line must be equipped with the Distinctive Alert feature. If the line is idle, a distinctive ring will be applied. If the line is busy, the called party will receive a call waiting tone.

Both the line equipped with Dial Call Waiting and the line equipped with Distinctive Alert must be in the same central office switch. Other technical considerations also apply.

Generic Name of ONA Service	Product Name	BSE or CNS
Dial Call Waiting	USW - Dial Call Waiting	BSE

This feature is available in the following central office switches:

Switch Type	5ESS
Earliest Generic Release	5E2

#### Dialed Number Identification via INWATS to DID (4011,5015)

Dialed Number Identification Service on 800 Service (also known as INWATS Directed to DID trunks), is a service for use in conjunction with an ESP's voice grade trunk (DID) circuit switched basic serving arrangement. Incoming 800 Service calls are terminated over DID trunks, thereby indicating the 800 number that was dialed by the calling party. The ESP knows the station number associated with each 800 number so when it receives the station number over the DID trunk it can identify the 800 number called. [Note: 888 is now equivalent to 800.]

Generic Name of ONA Service	Product Name	BSE or CNS
* Dialed Number Identification Via INWATS to DID	BS - 800 Service to DID Service	BSE or CNS
	NX - DNIS On 800	BSE

References: not available

U S WEST withdrew their offering for this service in the 5/19/89 ONA Plan Amendments.

# **DID Load Across Wire Centers (5011)**

This capability enables an ESP with multiple wire centers to provision the same Direct Inward Dialing (DID) numbers at duplicate wire centers. The DID number will reside at the normal serving wire center. The wire centers must be connected by 1.544 Mbps interoffice facilities.

Generic Name of ONA Service	Product Name	BSE or CNS
DID Load Across Wire Centers	NX - DID/DOD Disaster Recovery Service	BSE

# FEATURE OPERATION:

This feature is activated in the event of a failure in the loop between the normal wire center and the customer premises. Incoming calls to lines connected to the normal wire center will be rerouted over the 1.544 Mbps interoffice trunks to the alternate wire center for completion. PBX customers obtain DID service from their normal serving wire center and an alternate wire center designated by the telephone company. DID service from the normal wire center and the alternate wire center will share an NXX that will reside at the normal wire center.

# TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	5ESS	DMS-100
Earliest Generic Release	5E2	BCS27

2. Outgoing calls from the alternate wire center will not be affected. Lines connected to the normal wire center will be out of service.

# Directed Call Pickup With Barge-In (8033)

Directed Call Pickup With Barge-In allows a subscriber to pick up a call which has been answered or is ringing on another line. This feature is initiated by dialing an access code in the form of \*XX and the telephone number of the line to be picked up. If the line to be picked up is in the ringing state, a connection is established between the line originating Directed Call Pickup With Barge-In and the line that originated the incoming call. If the line to be picked up has answered the incoming call, a three way connection is established between the line initiating the pickup, the originating line and the called line.

Both the line originating the pick up and the line to be picked up must be equipped with the service and must be in the same central office switch. Other technical considerations also apply.

Generic Name of ONA Service	Product Name	BSE or CNS
Directed Call Pickup With Barge-In	USW - Directed Call Pickup With Barge-In	BSE

This feature is available in the following central office switches:

Switch Type	5ESS
Earliest Generic Release	5E2

#### Reference:

TR-TSY-00590 Call Pickup Features, FSD 01-02-2800, Issue 1, July 1989

# Directed Call Pickup Without Barge-In (8032)

Directed Call Pickup Without Barge-In allows a subscriber to pick up a call which is ringing on another line. This feature is initiated by dialing an access code in the form of \*XX and the telephone number of the line to be picked up. If the line to be picked up is in the ringing state, a connection is established between the line originating Directed Call Pickup Without Barge-In and the line that originated the incoming call. If the line to be picked up has answered the incoming call, busy tone is returned to the line that originated the Directed Call Pickup Without Barge-In feature.

Both the line originating the pick up and the line to be picked up must be equipped with the service and must be in the same central office switch. Other technical considerations also apply.

Generic Name of ONA Service	Product Name	BSE or CNS
Directed Call Pickup Without Barge-In	USW - Directed Call Pickup Without Barge-In	BSE

This feature is available in the following central office switches:

Switch Type	5ESS
Earliest Generic Release	5E2

# Reference:

• TR-TSY-00590 Call Pickup Features, FSD 01-02-2800, Issue 1, July 1989

# Distinctive Alert (8031)

Distinctive Alert, when used in conjunction with the Dial Call Waiting feature, will allow a subscriber (for example, an Enhanced Service Provider's client) to be notified of certain incoming calls. When called from a line equipped with the Dial Call Waiting feature, a distinctive ring will be provided if the line is idle and a call waiting tone will be heard if the line is busy.

Both the line equipped with Distinctive Alert and the line equipped with Dial Call Waiting must be in the same central office switch. Other technical considerations also apply.

Generic Name of ONA Service	Product Name	BSE or CNS
Distinctive Alert	USW - Distinctive Alert	BSE

This feature is available in the following central office switches:

Switch Type	5ESS
Earliest Generic Release	5E2

# Faster Signaling On DID \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1993 update.

# Flexible ANI Information Digits \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1993 update.

## Monthly Call Detail Recording (4023)

This capability is an arrangement to provide a customer with a monthly record of terminating calls to a specific customer number. The customer is provided with call detail information such as: calling telephone number, the customer specified number, date, time of day and call duration.

Generic Name of ONA Service	Product Name	BSE or CNS
Monthly Call Detail Recording	BS - Call Detail Information	BSE

#### **FEATURE OPERATION:**

The customer subscribes to a service utilizing a unique NXX code. The unique NXX code is used to route calls for that NXX to the TOPS switch for recording. The billing process separates the recorded messages by line number and prepares a magnetic tape for each customer requesting a detailed record of the calls to his number.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

- 1. Call detail includes the customer's number, the originating number, date, time of day and call duration.
- 2. Data is provided on magnetic tape. The tape density and number of tracks will be that used by the program and data processing system in use by the LEC's accounting center furnishing the tape.
- 3. A magnetic tape will be provided by the LEC on each occasion that the call information is furnished to the customer. The tape becomes the property of the customer and may not be returned to the LEC for reuse.
- 4. References:
  - None

## Multiplexing - T1 Transport - 1.544 Mbps - Line Side (8024)

This provides the ESP with a digital 1.544 Mbps facility at their premises that is then available to provide for 24 Line Circuit Switched Basic Serving Arrangements. The interface is capable of transmitting electrical signals at a nominal 1.544 Mbps rate, with the capability to channelize 24 voice frequency transmission paths. When utilizing analog terminations, either in analog or digital switching systems, the BOC will provide multiplex and/or channel bank equipment to derive 24 transmission paths of a frequency bandwidth of approximately 300 to 3000 Hz. When utilizing digital terminations, either in analog or digital switching systems, the BOC will provide a DS1 signal in D3/D4 format. All service will be provided with individual transmission path bit stream supervisory signaling.

All circuit switched BSAs on the individual DS1 facilities must be uniform in that they must all terminate in the same suitably equipped circuit switch. The individual 24 circuit switched BSAs must all be of the same equipment type, i.e., lines and trunks cannot be mixed.

This service will be provided on an individual case basis.

Generic Name of ONA Service	Product Name	BSE or CNS
Multiplexing - T1 Transport - 1.544 Mbps - Line Side	USW - Interface Group 6	BSE

Reference: LSSGR FR-64 (formerly FR-NWT-000064), LSSGR: Common Section 10, System Interfaces, Issue 2, July 1987, Revision 1 - October 1995, Revision 2 - August 1996, Module TR-TSY-000510.

This service, if offered as a BSE, is associated with the Circuit Switched Line serving arrangement.

## Multiplexing - T1 Transport - 1.544 Mbps - Trunk Side (5013)

This provides the ESP with a digital 1.544 Mbps facility at their premises that is then available to provide up to 24 Circuit Switched Trunk Basic Serving Arrangements. When utilizing analog network terminations, the telephone company will provide multiplex and/or channel bank equipment to multiplex 24 transmission paths of a frequency bandwidth of approximately 300 to 3000 Hz into a DS1 signal. When utilizing digital network terminations, the telephone company will provide a DS1 signal.

Generic Name of ONA Service	Product Name	BSE or CNS
Multiplexing- T1 Transport - 1.544 Mbps - Trunk Side	NX- Circuit Switched Trunk With T1 Transport	BSE or CNS

Reference: LSSGR FR-64 (formerly FR-NWT-000064), LSSGR: Common Section 10, System Interfaces, Issue 2, July 1987, Revision 1 - October 1995, Revision 2 - August 1996, Module TR-TSY-000510.

This service, if offered as a BSE, is associated with the Circuit Switched Trunk serving arrangement.

# Name of Calling Party (formerly 4024) \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1995 update.

## **Priority Installation Service (4013)**

This service provides the ESP, on an optional basis, priority installation.

Generic Name of ONA Service	Product Name	BSE or CNS
Priority Installation Service	BS - Expedited Order	BSE or CNS

## FEATURE OPERATION:

An ESP may request that the installation service order be expedited. The ESP will incur the Expedited Order Charge to obtain the expedited service date.

References: not applicable.

#### Remote Call Forwarding (3004,4019,5014,8025)

Remote Call Forwarding (RCF) is a service that utilizes a Directory Number (DN) to automatically forward all incoming calls to another DN. The forwarded to number can be in the same central office switch or in another central office switch.

The remote call forwarding directory number is not directly associated with an access connection arrangement, but rather is a software translation programmed within the central office switch. All calls dialed to that directory number will forward to another number automatically. The subscriber to this capability does not have a station set for termination of calls made to their remote call forwarding number.

Generic Name of ONA Service	Product Name	BSE or CNS
Remote Call Forwarding	BA - Remote Call Forwarding	CNS
	BS - Remote Call Forwarding	CNS
	NX - Remote Call Forwarding	CNS
	USW - Market Expansion Line	BSE

Reference: LSSGR FR-64 (formerly FR-NWT-000064), FSD 01-02-1402, Remote Call Forwarding, TR-TSY-000581, Issue 1, October 1989.

This service, if offered as a BSE, is associated with the Circuit Switched Line serving arrangement.

## Selective Call Acceptance (6003) \*

\* This service was removed by Pacific Bell. It was identified by Pacific Bell & Nevada Bell Third Further Amendment to Plan to Provide ONA, April 15, 1991, and in the Alternative Petition for Waiver, Transmittal 1553, page 16, as a service that is still under development.

## Service Code Denial On Line Or Hunt Group (6005)

This screening option disallows completion of terminating calls to local directory assistance (411, 555-1212), to service codes 611 and 911, and to local operator assistance (0-, 00-). Blocked calls are routed to a reorder tone or a recorded announcement.

Service Code Denial On Line Or Hunt Group is useful to 900 services and the ESP industry for fraud control.

This feature is provided in all electronic end offices and, where available, in electro-mechanical end offices.

Generic Name of ONA Service	Product Name	BSE or CNS
Service Code Denial On Line Or Hunt Group	PB - Service Code Denial On Line Or Hunt Group	BSE

Reference: GR-334, Switched Access Service: Transmission Parameter Limits and Interface Combinations, Issue 1, June 1994 (replaces TR-NWT-000334, Issue 3).

This service, if offered as a BSE, is associated with the Circuit Switched Line serving arrangement.

# Single Number Access For Multiple Locations (formerly 4025) \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1995 update.

## Surrogate Client Number (4002)

This capability provides a method for customers of an ESP to have a "presence" in the ESP's serving office as a "virtual telephone number." This capability will allow an ESP to identify the "calling number" of customers served by central offices where demand is insufficient to justify a Foreign Central Office (FCO) arrangement for calling number identification services such as SMDI that are currently limited by technology to intraoffice applications only.

This capability is presently only feasible from 1A ESS switches. This capability cannot be used with Call Forwarding Don't Answer to a DID number. This capability is limited to intraoffice operation.

Generic Name of ONA Service	Product Name	BSE or CNS
Surrogate Client Number	BS - Surrogate Client Number	BSE

Reference: LSSGR FR-64 (formerly FR-NWT-000064), FSD 01-02-1402, Remote Call Forwarding, TR-TSY-000581, Issue 1, October 1989.

This service, if offered as a BSE, is associated with the Circuit Switched Line serving arrangement.

#### Switched 56 Kilobit Service (3019,4021,5036)

Switched 56 Kilobit Service enables subscribers to transmit and receive data at the rate of 56 kilobits per second. Customers requiring InterLATA/Interstate transport can subscribe to an Interexchange Carrier that has Switched 56 Kilobit Service connectivity. The telephone company may offer Switched 56 Kilobit Access Service using Feature Group D protocol arrangements.

Generic Name of ONA Service	Product Name	BSE or CNS
Switched 56 Kilobit Service	BA - Switched 56 Kilobit Service	BSA
	BS - AccuPulse®	BSA
	NX - Switchway	BSA

#### FEATURE OPERATION:

Customers establish calls by dialing 7 or 10 digits as they would for a POTS call. Calls can only terminate to another Switched 56 line and cannot be used for normal voice communications.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS
Earliest Generic Release	1AE8	5E6

- 2. This service is offered from specially equipped 1A ESS and 5ESS switches using facilities that are designed to accommodate 56 kilobits per second, full duplex, synchronous transmission. Remote access arrangements are available for customer locations not within the local wire center area of the specially equipped switches.
- 3. Subscriber loops from the local central office to customers' premises must be 4-wire, non-loaded facilities that can be designed to meet the specifications of Digital Data Service.
- 4. Interoffice facilities are specially equipped and are dedicated to the transport of Switched 56 Kilobit Service traffic. Access facilities are also specially equipped and dedicated to Switched 56 Kilobit Service.
- 5. Customers' CPE must be Accunet Compatible.

 $<sup>^{\</sup>scriptsize\textcircled{\tiny{\$}}}$  AccuPulse is a registered service mark of BellSouth Corporation.

#### 6. References:

- GR-334 Switched Access Service: Transmission Parameter Limits and Interface Combinations, Issue 1, June 1994 (replaces TR-NWT-000334, Issue 3).
- Digital Data System Channel Interface Specification, September 1983 (MDP-326-726).

This service is associated with the Circuit Switched Trunk basic serving arrangement.

#### Third Number Billing Inhibited (4012,7067)

This capability provides Enhanced Services Providers (ESPs) with the ability to prevent third number calls from being billed to their switched access billing accounts, (e.g., DID numbers). This capability is provided by the operating procedures of a BOC providing operator services capabilities.

When a call is made to a BOC operator services system, and the caller requests the charges be billed to a third number, the operator makes a call to the third number for verification that the charges will be accepted. If no answer is received when the third number is called for verification of billing acceptance, the bill to third request is rejected.

In some areas, when a call is made to a BOC operator services system, and the caller requests the charges be billed to a third number, the operator queries the Line Information Database (LIDB) to determine the billed party's preference concerning bill to third number requests. If the information in the LIDB indicates to always reject bill to third party attempts, then the bill to third request is rejected.

Generic Name of ONA Service	Product Name	BSE or CNS
Third Number Billing Inhibited	BS - Billed Number Screening	BSE or CNS
	SWB - Billed Number Screening	CNS

Reference: FR-271 (replaces FR-NWT-000271) OSSGR Operator Service Systems Generic Requirements. See FSD 85-01-0300 for information about Third Number Billing, see GR-1177-CORE OSSGR: Special Billing Features (FSD 85 Series), Issue 1, June 1997.

This capability is available throughout the BellSouth region upon customer request.

#### Three Way Calling (3020,4020,5019,8028)

Three Way Calling (TWC) allows a customer to add a third party to an existing conversation without operator assistance. The party initiating TWC may hold one party with privacy exclusion while dialing and talking with another party and can later include the held party in TWC.

Generic Name of ONA Service	Product Name	BSE or CNS
Three Way Calling	BA - Three Way Calling	BSE <sup>.</sup>
	BS - Three Way Calling	CNS
	NX - 3 Way Calling	BSE
·	USW - Three Way Calling	BSE

#### **FEATURE OPERATION:**

A customer subscribing to TWC is able to add a third party to a stable call regardless of which party originated the call. The subscribing customer flashes his switch-hook, receives recall dial tone, dials the third party, and flashes the switch-hook again. The third party may be added to the call while the station is receiving ringing or the subscribing customer may speak with the third party in private prior to adding the third party to the stable call.

The third party will be disconnected from the call if the party initiating the TWC flashes the switch-hook.

If the party initiating the TWC disconnects, all parties are disconnected.

If a party other than the party initiating the TWC disconnects, the remaining two parties may continue the call.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	1AE8	5E2	BCS17

- 2. Recursive use of TWC is limited only by resources of the switching system and transmission capabilities (A adds on B, B adds on C, C adds on D, etc.)
- 3. Dialing restrictions of a station continue in effect when dialing a party to be added on.
- 4. Speed Calling can be used when adding a party.

- 5. The initiator of TWC should not receive a Call Waiting tone. Other parties on the call can receive and respond to a Call Waiting tone.
- 6. Either or both legs of a three way call may be an interexchange or international call.
- 7. TWC is not available on lines with two or more parties.
- 8. References:
  - LSSGR FR-64 (formerly FR-NWT-000064), FSD 01-02-1301, Three-Way Calling, Issue 1, July 1989, Revision 1, September 1990, Module TR-TSY-000577.

This service, if offered as a BSE, is associated with the Circuit Switched Line serving arrangement.

## Traffic Data Reports (4016,5012,8016)

This capability will provide ESPs with periodic (e.g., weekly) printed summaries of traffic data on their network facilities that are associated with central office switches. Traffic data reports include traffic information such as number of call attempts (peg count), number of blocked calls (overflow), and usage by ESP trunk group (minutes of use). The standard methods for delivering this information are paper printouts or magnetic tape in a standard format.

Generic Name of ONA Service	Product Name	BSE or CNS
Traffic Data Reports	BS - Access To Traffic Data/Network Usage Information Service	BSE
	NX - Trunk Group Measurement Reports	BSE
	USW - Traffic Data Report Service	BSE

#### References:

- TR-NWT-000335 Voice Grade Special Access Service Transmission Parameter Limits and Interface Combinations, Issue 3, May 1993
- Also see Recommendation X.25 of the ITU-TS [formerly CCITT] Red Book.

This service, if offered as a BSE, may be associated with the Circuit Switched Line or Trunk basic serving arrangements.

## Transmission Improvement for Circuit Switched Services (8012)

This capability provides the ESP with a high quality transmission line for use on local switched service. It provides transmission performance between 0 and 4 db at 1000 Hz between the network interface at the subscriber's location and the serving central office switch.

Generic Name of ONA Service	Product Name	BSE or CNS
Transmission Improvement for Circuit Switched Services	USW - Improved Transmission Performance	BSE

References: GR-334 Switched Access Service: Transmission Parameter Limits and Interface Combinations, Issue 1, June 1994 (replaces TR-NWT-000334, Issue 3).

This service, if offered as a BSE, is associated with the Circuit Switched Line basic serving arrangement.

#### Uniform Access Numbers for Business Lines (4010)

This service provides the ESP with the capability of using a single seven digit telephone number throughout the BellSouth region, Operating Company, State, Local Access and Transport Area (LATA), or NPA. The ESP's traffic is delivered to one location per Traffic Operator Position System (TOPS) Tandem switch per LATA.

Generic Name of ONA Service	Product Name	BSE or CNS
Uniform Access Numbers for Business Lines	BS - Uniform Access Numbers	BSE

#### FEATURE OPERATION:

The ESP's Uniform Access Number (UAN) traffic is delivered from the originating end office to the associated TOPS Tandem switch over a dedicated trunk group. The TOPS Tandem switch provides the translation and routing functions required to support the service. The ESP's clients will dial the UAN, which will be routed to the associated TOPS Tandem switch. The TOPS Tandem switch translates the UAN and then routes the traffic to the ESP's location. The UAN service is required to support the Automatic Number Identification (ANI) and Custom Service Areas (CSA) basic service elements.

The originating end office translations are set to route the UAN traffic using a unique NXX as a trigger. The 440 NXX will serve the BellSouth region, the 530 NXX will serve South Central Bell only, and the 930 will serve Southern Bell only.

A dedicated one way trunk group from each of the TOPS Tandem switch subtending end offices is used to deliver the UAN traffic to the TOPS Tandem switch. This trunk group is designed to deliver the called number (UAN) and calling line ANI to the TOPS Tandem switch. The Operator Services Signaling (OSS) protocol is used to deliver the information over the trunk group.

The TOPS Tandem switch collects the incoming information and translates the UAN to determine how the call should be handled.

The UAN calls can be delivered to the ESP either through the normal circuit switched network or using dedicated trunks from the TOPS to the ESP's location. If ANI delivery is desired, the trunk side option is required.

At the present time, this service will only be offered to ESPs through the General Subscriber Services Tariff (GSST).

References: not available

This service, if offered as a BSE, is associated with the Circuit Switched Line or Circuit Switched Trunk basic serving arrangements.

# 3. Appendix 1 - Region Specific Services - Technical Descriptions for Packet Switched Access Arrangements

## Abbreviated Call - Packet (8036)

This capability allows the customer to access predefined addresses by utilizing a predesignated unique alphanumeric character(s) in lieu of the normal call initiation process. The port is not limited to sole access of the predefined address when normal call initiation procedures are followed.

Generic Name of ONA Service	Product Name	BSE or CNS
Abbreviated Call - Packet	USW - Abbreviated Call - Packet	CNS

## Default Window Size - Packet (5022,8007)

This permits the customer to select a nonstandard default window size of three in one or both directions of transmission. If nonstandard default window sizes are not selected, the default window size of two will apply to both directions of transmission. Default window sizes are set at subscription time.

Generic Name of ONA Service	Product Name	BSE or CNS
Default Window Size - Packet	NX - Default Window Size	BSE or CNS
	USW - Nonstandard Window Size - Packet	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

This service is associated with the Packet Switched X.25 and X.75 basic serving arrangements.

# Flow Control Parameter Negotiation - Packet (8003)

Flow control allows the data receiver to limit the rate at which it accepts data by controlling the window size and maximum packet size for each direction of transmission. Negotiation is done on a per call basis during the call setup.

Generic Name of ONA Service	Product Name	BSE or CNS
Flow Control Parameter Negotiation - Packet	USW - Flow Control Parameters (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

## Incoming Calls Barred - Packet (5024,8001)

Incoming Calls Barred allows the customer the option to prevent incoming virtual circuit calls from being sent to their data terminal equipment (DTE). When used in conjunction with a Closed User Group (CUG) this feature prevents individual members of the CUG from receiving calls from outside of the CUG. This option will allow call origination only.

Generic Name of ONA Service	Product Name	BSE or CNS
Incoming Calls Barred - Packet	NX - Incoming Calls Barred	BSE or CNS
	USW - CUG Incoming Access Barred (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

## Logical Channels - Packet (8005)

Logical Channels capability allows the data terminal equipment (DTE) to derive multiple logical channels from a single physical access line. This is accomplished by specifying the logical channel number on every packet which crosses the network interface.

Generic Name of ONA Service	Product Name	BSE or CNS
Logical Channels - Packet	USW - Logical Channel (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

## Logical Channel Layout - Packet (8004)

This capability permits the arrangement of logical channels to be configured as incoming, outgoing, two way and/or private virtual circuit. The logical channel layout is established at subscription time.

Generic Name of ONA Service	Product Name	BSE or CNS
Logical Channel Layout - Packet	USW - Logical Channel Layout (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

Menu Server - Packet (7000)

This service is no longer offered by Southwestern Bell.

#### Multiple Network Addresses/Port - Packet (3001,5027,8006)

This capability allows more than one network address to be assigned to a single access port. Multiple addresses can be purchased in blocks, up to a maximum number of 1000. Messages are delivered according to predetermined customer specifications.

Generic Name of ONA Service	Product Name	BSE or CNS
Multiple Network Addresses/Port	BA - Multiple Network Addresses (Packet)	BSE
	NX - Multiple Network Addresses/Port	BSE or CNS
	USW - Multiple Network Addresses (Packet)	BSE

Reference: Bell Atlantic Technical Reference 72211, Interface Specification for the Bell Atlantic Public Data Network, Issue C, December 1991.

#### Outgoing Calls Barred (5028,8002)

This capability allows the customer the option to prohibit outgoing virtual calls for their data terminal equipment (DTE). When used in conjunction with a Closed User Group (CUG) this feature prevents individual members of the CUG from establishing calls outside of the CUG. This option will allow the receipt of incoming virtual circuit calls only.

Generic Name of ONA Service	Product Name	BSE or CNS
Outgoing Calls Barred - Packet	NX - Outgoing Calls Barred	BSE or CNS
	USW - CUG Outgoing Access Barred (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

#### Permanent Virtual Circuit - Packet (5029,8008)

Permanent virtual circuits are the electronic equivalent of a private line between two points. At the customer's option, a virtual circuit is established between two customer data terminal locations (DTEs) within the network on a dedicated basis. These two locations are electronically connected, operating similar to a private line between the two points. The association between the two DTEs is established via service provisioning.

Generic Name of ONA Service	Product Name	BSE or CNS
Permanent Virtual Circuit - Packet	NX - Permanent Virtual Circuit	BSE or CNS
	USW - Permanent Virtual Circuit (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

## Reverse Charge Request Option (Packet) (5030,8009)

Reverse charging allows the originating user to request that the call be charged to the called party during call setup. The reverse charging call request is delivered to the called party only when their data terminal equipment (DTE) is configured for Reverse Charge Acceptance. If the terminating DTE does not subscribe to Reverse Charge Acceptance, the call will be cleared.

Generic Name of ONA Service	Product Name	BSE or CNS
Reverse Charge Request Option (Packet)	NX - Reverse Charge Request	BSE or CNS
	USW - Reverse Charge Option (Packet)	BSE

Reference PPSNGR GR-301, Issue 2, December 1997 (replaces TR-TSY-301, Issue 2).

## 4. Appendix 1 - Region Specific Services - Technical Descriptions for Dedicated Access Arrangements

#### Access To Customer Premises Announcement (5035)

This feature allows an ESP to furnish customized announcement services to an Automated Call Distribution customer. ACPA connects callers in the ACD queue to customer provided announcements or music. Using this feature the ESP can provide and manage announcements on behalf of the customer. The ESP requires private line access for each ACPA arrangement.

Generic Name of ONA Service	Product Name	BSE or CNS
Access To Customer Premises Announcements	NX - Customized Announcement Service	BSE

#### **FEATURE OPERATION:**

The ESP furnishes an announcement to the ACPA port over a private line. The ACD will automatically connect a caller in queue to the ACPA port when the feature is present.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	DMS-100
Earliest Generic Release	BCS36

2. This is a feature of Automatic Call Distribution.

## Access To Order Entry System (4004)

This capability will allow ESPs to provide basic ordering information to the business office through a mechanized interface.

Generic Name of ONA Service	Product Name	BSE or CNS
Access To Order Entry System	BS - Administrative Management Service (AMS)	BSE or CNS

#### FEATURE OPERATION:

A new offering, currently using the BellSouth project name of Administrative Management Service (AMS), will provide a mechanized interface for customers to provide service ordering information to the appropriate business office.

This service will be offered on a dial-up or dedicated basis. The ESPs will not have direct access to the Order Entry System, but will have access through the AMS front-end processor. The front-end processor will provide the necessary security and information screening.

References: not available.

This service, if offered as a BSE, is associated with the Access To Operations Support Systems Information BSE (which is associated with the Dedicated Digital (< 64 kbps) basic serving arrangement).

#### **DS0-B Subrate Multiplexing Service (4015)**

DS0-B Subrate Multiplexer (SRM) service provides time division multiplexing of multiple client digital derived data channels into a single standard interface for efficient interconnection to an ESP.

Generic Name of ONA Service	Product Name	BSE or CNS
DS0-B Subrate Multiplexing Service	BS - DS0-B Interface	BSE or CNS

#### FEATURE OPERATION:

Service is established via a service order placed by the ESP with the local operating company. Appropriate dedicated transport facilities (including local channel and applicable interoffice mileage elements) are also ordered for access to the SRM. The ESP negotiates and makes arrangements with its clients to connect their individual derived data channels to the SRM. These orders must be coordinated with the ESP in order to ensure adequate facilities are available and appropriate channel assignments, as specified by the ESP, are made.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

- 1. This capability is independent of central office switch type.
- 2. The DS0-B SRM is interconnected to the ESP's client via an appropriate derived data channel service in the local serving office.
- 3. The ESP interconnects to the DS0-B SRM via an appropriate four-wire dedicated transport facility.
- 4. The DS0-B signal is a standard DDS signal as specified in Bellcore Technical Advisory TA-TSY-00280.

#### References:

See BellSouth documents TR73548 "Derived Channel Access Service Digital Data Over Voice Network Interface Specifications", Issue 1 June 1990 and Addendum 1 March 1991.

This service, if offered as a BSE, is associated with the Dedicated Derived Channel BSA.

## High Capacity Digital Hand-Off Service (3026)

High Capacity Digital Hand-Off Service carries voice grade local exchange and Channel Services between the customer's serving central office and the customer's compatible premises equipment using a DS1 facility with the D4 format. Up to 24 local exchange voice and Channel Services can be supported on the facility. The facility is handed-off to the customer in the D4 format.

Generic Name of ONA Service	Product Name	BSE or CNS
High Capacity Digital Hand-Off Service	BA - High Capacity Digital Hand-Off Service	BSE

#### FEATURE OPERATION:

At the time the service is ordered the customer must designate which services are to be carried on each of the 24 channels in the DS1 facility. Future additions and changes to channel assignments must be coordinated with the Telephone Company.

Where the serving central office is a digital switch, the facility may run from the customer's high capacity interface directly into the central office switch. Only DID trunks may be carried over this directly connected facility.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

- The High Capacity Digital Hand-Off facility is a digital channel operating at a transmission speed of 1.544
   Mbps. It is a simultaneous two-way transmission media using serial, bipolar, return-to-zero, isochronous, alternating mark inversion format.
- 2. 1000 Channel metallic services and Digital Data Service may not be transported over these facilities.
- 3. Reference: GR-54 DS1 High-Capacity Digital Service End User Metallic Interface Specifications, Issue 1, December 1995 (replaces TR-NPL-000054, Issue 1)

This service is a BSE associated with the Dedicated High Capacity Digital (1.544 Mbps) Basic Serving Arrangement in the local exchange tariff and an alternative of Line Side BSA in the access tariff.

## **Inband Signaling (3018)**

Inband Signaling provides the ability to order analog voice grade Special Access circuits with signaling arrangements as described in TR-NWT-000335.

Generic Name of ONA Service	Product Name	BSE or CNS
Inband Signaling	BA - Inband Signaling	BSE

#### Reference:

- TR-NWT-000335 Voice Grade Special Access Service Transmission Parameter Limits and Interface Combinations, Issue 3, May 1993
- MDP-326-584 Table 4 Data Communications Using Voiceband Private Line Channels, Issul 1, October
   1973

This service, if offered as a BSE, is associated with the Dedicated Voice Grade basic serving arrangement.

# **Line Monitor Service (3027)**

Note - this service was removed from the January 1996 issue of the ONA Services User Guide. It is no longer being offered.

## Multiplexing - Digital (2000,2001,2002,2018,3005,4007,5034,7034,8013)

Multiplexing is a technique that uses a single transmission facility to provide several transmission channels, such as by sharing the time slots of the channel (time-division multiplexing) or superimposing many frequencies at the same time (frequency-division multiplexing) in order that many signal sources and links may communicate during a given time period. This capability may include multiplexing such as:

- DS0 To Subrates This capability provides for the time division multiplexing of multiple digital data signals operating at the subrate speeds of 2.4 Kbps, 4.8 Kbps, or 9.6 Kbps with a 64 Kbps DS0 digital signal.
- Multiplexing DS1/Analog or DS0 This capability provides for the pulse code modulation and/or time division multiplexing of multiple analog voice and/or multiple 64 Kbps DS0 digital signals into a 1.544 Mbps data stream for the purposes of reducing the number of transmission links required between two points.
- Multiplexing DS1 To DS0 This capability provides for the time division multiplexing of up to twenty-four 64 Kbps DS0 digital signals into a 1.544 Mbps DS1 digital signal.
- Multiplexing DS1 To Voice Grade This capability provides for the pulse code modulation and time division multiplexing of up to twenty-four 4 Khz voice grade channels into a 1.544 Mbps DS1 digital signal.
- Multiplexing DS3/DS1 This capability provides for the time division multiplexing of up to twentyeight 1.544 Mbps DS1 digital signals into a 44.736 Mbps DS3 digital signal.

Generic Name of ONA Service	Product Name	BSE or CNS
Multiplexing - Digital	AM - Ameritech DS1 to DDS/DS0 Multiplexing	BSE
•	AM - Ameritech DS1 to Voice/Ameritech Base Rate Multiplexing	BSE
	AM - Ameritech DS3 to Ameritech DS1 Multiplexing	BSE
	AM - DS0 To Subrate Multiplexing	BSE
	BA - Multiplexing	BSE
	BS - DS1/Analog or DS0 Multiplexer	BSE or CNS
	BS - DS3/DS1 Multiplexer	BSE or CNS
	NX - DS3/DS1 Multiplexer	BSE
	SWB - Multiplexing	BSE
	USW - Multiplexing	BSE

#### References:

- TR-TSY-000009 Asynchronous Digital Multiplexes Requirements and Objectives, Issue 1, May 1986.
- TR-TSY-000010 Synchronous DS3 Add-Drop Multiplex (ADM 3/X) Requirements and Objectives, Issue 1, February 1988.
- Ameritech See GA-342 High Capacity Digital Special Access Service Transmission Parameter Limits and Interface Combinations, Issue 1, December 1995 (replaces TR-INA-000342, Issue 1)

This service, if offered as a BSE, is associated with the Dedicated Voice Grade and the Dedicated High Capacity basic serving arrangements.

For Ameritech, DS1 to DDS/DS0 and DS1 to Voice/Base Rate are associated with Dedicated High Capacity Digital (1.544 Mbps) type BSA; DS3 to DS1 is associated with Dedicated High Capacity Digital (>1.544 Mbps) type BSA.

DS3/DS1 multiplexer is associated with the Dedicated Digital 45 Mbps BSA.

# Route Diversity \*\*

\*\* NOTE - this capability was moved to the main section of the ONA Services User Guide for the July 1993 update.

## **User Initiated Diagnostics (4009)**

This capability will allow ESPs to electronically report and check the status of local and access, circuit and line troubles into support systems. Customers may also receive hard copy printouts.

Generic Name of ONA Service	Product Name	BSE or CNS
User Initiated Diagnostics	BS - Administrative Management Service (AMS)	BSE or CNS

#### **FEATURE OPERATION:**

A new offering, currently using the BellSouth project name of Administrative Management Service (AMS), will provide a mechanized interface for customers to access this service.

This service will be offered on a dial-up or dedicated basis. The ESPs will not have direct access to the Order Entry System, but will have access through the AMS front-end processor. The front-end processor will provide the necessary security and information screening.

#### References: not available.

This service, if offered as a BSE, is associated with the Access To Operations Support Systems Information BSE (which is associated with the Dedicated Digital (< 64 kbps) basic serving arrangement).

5. Appendix 1 - Region Specific Services - Technical Descriptions for Dedicated Network Access Link Serving Arrangements

Expedited Testing Service \*

<sup>\*</sup> Note - this service was deleted due to technical difficulties.

# Message Waiting Indicator Activation (Visual) - Expanded

\*\* NOTE - this service was formerly 2003, but is now service 1101 in the main section of the ONA Services User Guide for the July 1996 update and later.

## Order Entry Service (8011)

This capability delivers to an ESP the ANI of callers to certain telephone numbers along with the called number. The call is not delivered to the ESP. The ANI and called number are forwarded by the telephone company via a private line data link. This capability currently supports cable television pay-per-view applications. The ANI identifies which client ordered the service and the called number indicates which service (television broadcast) was ordered.

Generic Name of ONA Service	Product Name	BSE or CNS
Order Entry Service	USW - ANI Order Entry Service	BSE

References: not available.

This service, if offered as a BSE, is associated with the Dedicated Network Access Link basic serving arrangement.

## Initial Address Message (2006)

Signaling System Seven (SS7) provides out of band transmission of SS7 protocol signaling information between the end office switching system or the tandem office switching system and the customer's designated premises. The SS7 Signaling option requires the customer to purchase Signal Transfer Point Access and the Basic Initial Address Message Delivery option. This feature is available in SS7 signaling equipped end or tandem offices with Feature Group D and terminating Feature Group B.

The Initial Address Message provides the ESP a common switching optional feature using an SS7 message along with other information relating to the routing and handling of the call to the next switch.

The Initial Address Message Delivery option requires the customer to purchase Signal Point Access and SS7 Signaling option.

Generic Name of ONA Service	Product Name	BSE or CNS
Initial Address Message	AM - Initial Address Message	BSE

#### **FEATURE OPERATION:**

This Initial Address Message option permits the following optional SS7 signaling call setup parameters: User Service Information, Called Party Number, Calling Party Number, Charge Number, Originating Line Information, Transit Network Selection, Carrier Selection, Service Code and Access Transport.

User Service Information is an SS7 Parameter which may be coded to indicate any one of four circuit mode bearer points for addressing ISDN customer premises equipment.

The Called Party Number parameter is the called directory number delivery.

Calling Party Number is available on a direct SS7 equipped end office connection or a connection to the access tandem when there is not Multifrequency and SS7 signaling interworking.

The Charge Number parameter is the Automatic Number Identification number (ANI). (See Calling Billing Number Delivery - FG D Protocol).

Originating Line Information parameter via SS7 is equivalent to the information digits provided with ANI digits to an interexchange carrier. This data identifies the following items: that (1) the originating telephone number is the station billing number, no special treatment is required, (2) it is a multiparty line - the telephone number is a four/eight-party line and cannot be identified - number must be obtained by operator or some other manner, (3) and ANI failure has occurred, (4) this is a hotel/motel originating call, (5) this is a coinless station, hospital, inmate, etc. call requiring special screening or handling, (6) the call is an Automatic Identified Outward Dialed (AIOD) call from customer premises equipment (CPE).

Transit Network Selection is an SS7 parameter which indicates to an intermediate node or network which carrier and circuit group is to be selected.

Carrier Selection is an SS7 parameter which identifies whether the originating line is presubscribed to an interexchange carrier or not. If the line was presubscribed this parameter will report if the end user dialed 10XXX (and/or 101XXXX), did not dial 10XXX (and/or 101XXXX), or that no indication of dialing is available.

Service Code is an SS7 parameter which allows individual calls to be identified and routed based on specific service characteristics.

Access Transport is an SS7 parameter used to transport ISDN user information across the network. This information is transparent to the local exchange carrier.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	1A ESS	5ESS	DMS-100
Earliest Generic Release	IAE11	5E6	BCS30

#### 2. References:

- Ameritech Technical reference AM-TR-OAT-000069, Issue 3, August 1993 Ameritech Supplement Common Channel Signaling (CCS) Network Interface Specification.
- Technical Reference GR-317, Issue 2, December 1997 Switching System Generic Requirements for Call Control Using the Integrated Services Digital Network User Part (ISDNUP) (replaces TR-NWT-000317, Issue 4).
- Technical Reference GR-394, Issue 2, December 1997 Switching System Generic Requirements for Interexchange Carrier Interconnection Using the Integrated Services Digital Network User Part (ISDNUP), (module of LSSGR FR-64) (replaces TR-NWT-000394, Issue 4).
- Technical Reference GR-905, Issue 2, December 1996, Revision 1 December 1997 Common Channel Signaling Network Interface Specification (CCSNIS) Supporting Network Interconnection, Message Transfer Part (MTP), and ISDN User Part (ISDNUP) (replaces TR-TSV-000905, Issue 2).

#### Coordinated Voice and Data Acceptance (2007)

Coordinated Voice and Data Acceptance allows for the simultaneous delivery of voice and data for incoming calls. Additional caller information may be requested to provide information to the agent line, however, this is determined by the host computer application. If the customer wants the capability of having the host computer send the customer information automatically to the agents' lines, then Caller ID must be ordered on the Automatic Call Distributor centrex line.

Generic Name of ONA Service	Product Name	BSE or CNS
Coordinated Voice and Data Acceptance	AM - Coordinated Voice and Data Acceptance	BSE

## **FEATURE OPERATION:**

The Dedicated Network Access Link (DNAL) BSA allows the coordinated delivery of voice and data information for incoming and outgoing calls between a customer's host computer and the telephone company. The Coordinated Voice and Data Acceptance feature accommodates, via the exchange of data messages on the DNAL, various feature interactions between the ESP's host computer and the telephone company. Features that may interact with a host computer using this feature include Computer Assisted Dialing Acceptance, Call Redirection Acceptance, and Computer Assisted Call Transfer Acceptance.

## TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	DMS-100
Earliest Generic Release	BCS33

2. Currently, this feature is only available on lines served by an Automatic Call Distributor in the DMS-100 equipped with the Switch Computer Application Interface functionality.

## 3. References:

 Ameritech Technical reference AM-TR-NIS-000109, Ameritech Switch to Computer Application Interface (ASCAI) Network Interface Specifications, Issue 1, October 1992.

## Computer Assisted Dialing Acceptance (2010)

Computer Assisted Dialing Acceptance allows the customer's host computer to notify the telephone company equipment to place a call to a selected number on behalf of a particular agent. The computer dials the number and when the call is answered then the called party is connected to an agent. Customers using this feature must comply with the provisions of the Telephone Consumer Protection Act of 1991 as set forth in Part 64 and Part 68 of the Federal Communication Commission's Rules.

Generic Name of ONA Service	Product Name	BSE or CNS
Computer Assisted Dialing Acceptance	AM - Computer Assisted Dialing Acceptance	BSE

#### FEATURE OPERATION:

The Dedicated Network Access Link (DNAL) BSA allows the coordinated delivery of voice and data information for incoming and outgoing calls between a customer's host computer and the telephone company. The Computer Assisted Dialing Acceptance feature accommodates, via the exchange of data messages on the DNAL, the dialing of the called number with presenting an answered call to the agent's telephone in conjunction with the agent's host computer presentation of customer or subject specific data to the agent's computer terminal. Only calls receiving an answer condition will be presented to the agent.

## TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	DMS-100
Earliest Generic Release	BCS33

2. Currently, this feature is only available on lines served by an Automatic Call Distributor in the DMS-100 equipped with the Switch Computer Application Interface functionality.

#### 3. References:

• Ameritech Technical reference AM-TR-NIS-000109, Ameritech Switch to Computer Application Interface (ASCAI) Network Interface Specifications, Issue 1, October 1992.

## Computer Assisted Call Transfer Acceptance (2009)

Computer Assisted Call Transfer Acceptance allows the customer's host computer to notify the telephone company equipment to transfer a call after the call has been delivered to an agent.

Generic Name of ONA Service	Product Name	BSE or CNS
Computer Assisted Call Transfer Acceptance	AM - Computer Assisted Call Transfer Acceptance	BSE

#### FEATURE OPERATION:

The Dedicated Network Access Link (DNAL) BSA allows the coordinated delivery of voice and data information for incoming and outgoing calls between a customer's host computer and the telephone company. The Computer Assisted Call Transfer Acceptance feature accommodates, via the exchange of data messages on the DNAL, the transferring of calls between agents. The calls may be transferred at any time during the interaction with the customer.

## TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	DMS-100
Earliest Generic Release	BCS33

- 2. Currently, this feature is only available on lines served by an Automatic Call Distributor in the DMS-100 equipped with the Switch Computer Application Interface functionality.
- 3. References:
  - Ameritech Technical reference AM-TR-NIS-000109, Ameritech Switch to Computer Application Interface (ASCAI) Network Interface Specifications, Issue 1, October 1992.

## Call Redirection Acceptance (2008)

Call Redirection Acceptance allows the customer's host computer to notify the telephone company equipment to allow the call to complete as dialed or redirect an incoming call to an alternate number within the customer's Automatic Call Distributor (ACD) group prior to the call being accepted by an agent.

Generic Name of ONA Service	Product Name	BSE or CNS
Call Redirection Acceptance	AM - Call Redirection Acceptance	BSE

#### FEATURE OPERATION:

The Dedicated Network Access Link (DNAL) BSA allows simultaneous delivery of voice and data information for incoming and outgoing calls. The Call Redirection Acceptance feature interacts with the agent's host computer which may direct the telephone company equipment, via the exchange of data messages on the DNAL, to deliver an incoming call to an agent selected by the host computer. The host computer could have the capability to simultaneously deliver the calling party's personal data to the agent's computer terminal at the same time the call is delivered to the agent's telephone.

## TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

1. This feature is available in the following central office switches:

Switch Type	DMS-100
Earliest Generic Release	BCS33

- 2. Currently, this feature is only available on lines served by an Automatic Call Distributor in the DMS-100 equipped with the Switch Computer Application Interface functionality.
- 3. References:
  - Ameritech Technical reference AM-TR-NIS-000109, Ameritech Switch to Computer Application Interface (ASCAI) Network Interface Specifications, Issue 1, October 1992.

## Video Dialtone Broadcast Service Channels (3011)

A Video Dialtone Service that provides for the transport of video and other programming signals.

Generic Name of ONA Service	Product Name	BSE or CNS
Video Dialtone Broadcast Channels	BA - VDT - Broadcast Channels	BSE

#### **FEATURE OPERATION:**

Video Dialtone Broadcast Service Channels provides a Programmer-Customer with transport of 6 Mbps MPEG2 formatted digital signals from the Video Distribution Office to all end-user subscribers within the service area.

## TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

For interface publications, see Bell Atlantic Technical Publications TR-72550 and TR-72211.

Also see BroadBand Technologies Technical Publication TESP-0106. Contact information for BroadBand Technologies, Inc.:

BroadBand Technologies, Inc.

Suite 150, Triangle Business Center

4024 Stirup Creek Drive

Durham, NC 27703

Post Office Box 13737

Research Triangle Park, NC 27709-3737

Telephone: 919 544-0015

Fax: 919 544-5356

This service is offered where available and facilities permit.

## Video Dialtone Messaging Port (3013)

A Video Dialtone Service that provides for the transport of video and other programming signals

Generic Name of ONA Service	Product Name	BSE or CNS
Video Dialtone Messaging Port Service Channels	BA - VDT - Messaging Port	BSE

## FEATURE OPERATION:

Video Dialtone Messaging Port allows the Programmer-Customer to: 1) provide text message overlays on associated broadcast or narrowcast channels; or 2) specify designated broadcast or narrowcast channels that allow individual end-user subscribers to initiate interactive text sessions.

## TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

For interface publications, see Bell Atlantic Technical Publications TR-72550 and TR-72211.

This service is offered where available and facilities permit.

## Video Dialtone Narrowcast Service Channels (3012)

A Video Dialtone Service that provides for the transport of video and other programming signals.

Generic Name of ONA Service	Product Name	BS or CNS
Video Dialtone Narrowcast Service Channels	BA - VDT - Narrowcast Service Channels	BSE

## **FEATURE OPERATION:**

Video Dialtone Narrowcast Service Channels provides a Programmer-Customer with transport of 6 Mbps MPEG2 formatted digital signals from the Video Distribution Office to end-user subscribers located in cells selected by the Programmer-Customer.

#### TECHNOLOGICAL AND FEATURE INTERACTION CONSIDERATIONS:

For interface publications, see Bell Atlantic Technical Publications TR-72550 and TR-72211.

Also see BroadBand Technologies Technical Publication TESP-0106. Contact information for BroadBand Technologies, Inc.:

BroadBand Technologies, Inc.

Suite 150, Triangle Business Center

4024 Stirup Creek Drive

Durham, NC 27703

Post Office Box 13737

Research Triangle Park, NC 27709-

3737

Telephone: 919 544-0015

Fax: 919 544-5356

This service is offered where available and facilities permit.